

Donor Charter

As a registered Charitable Trust, The Dental Health Foundation (DHF), aims to comply with the Charities Regulator's Guidelines for Charitable Organisations on Fundraising from the Public.

The DHF is committed to adhering to the following principles:

Respect

- All fundraising will respect the rights and dignity of donors, beneficiaries and the public.
- Fundraising activities will not be unreasonably persistent, intrusive or place undue pressure on people to donate.
- All donors will have the opportunity to have their name removed from our mailing list. The DHF's mailing list will not be shared with third parties.

Honesty and Integrity

- Fundraising will occur in an honest and truthful manner.
- Fundraisers will act with integrity and not misrepresent the charity.
- The DHF's policies and practices will ensure that all donations will be used for the purpose they were given and solely to support the Foundation's mission.
- Information about the charity's charitable purpose and activities will be made freely available.

Transparency and Accountability

- The DHF will operate in an open, frank and honest way and will ensure that transactions, operations, information and communications are easily understood by donors and the public alike.
- We will provide prompt, truthful and forthright answers to questions you might have regarding our work.
- We will provide access to the foundation's most recent financial statements.

What to do if you have feedback;

If you do have a complaint, comment or question concerning our work, you can contact The Dental Health Foundation in writing or by email.

Write to; Dental Health Foundation, P.O Boc 12343, Dublin 18.

Email; info@dentalhealth.ie